

Terms and Conditions for Accommodation Contracts

We kindly ask that guests under the age of 12 refrain from using our services. Minors aged 13 to under 18 must have parental consent to stay. Without parental consent, we may refuse to enter into an accommodation contract.

Scope of Application

Article 1

1. Contract for Accommodation and related agreements to be entered into between this Guesthouse and the Guest to be accommodated shall be subject to these Terms and Conditions. Any particulars not provided for herein shall be governed by laws and regulations and/or generally accepted practices.
2. In the case where the Guesthouse has entered into a special contract with the Guest, insofar as such special contract does not violate laws and regulations and generally accepted practices, notwithstanding the preceding paragraph, the special contract shall take precedence over the provisions of these Terms and Conditions.

Application for Accommodation Contracts

Article 2

1. A Guest who intends to apply for an Accommodation Contract with the Guesthouse shall notify the Guesthouse of the following particulars:
 - 1) Name of the Guest(s) and phone number which can contact on the day
 - 2) Date of accommodation and estimated time of arrival;
 - 3) Accommodation charges (based, in principle, on the Basic Accommodation Charges listed in Attached Table No. 1); and
 - 4) Other particulars deemed necessary by the Guesthouse.
2. In the case where the Guest requests, during the stay, an extension of the accommodation beyond the date in Subparagraph 2 of the preceding paragraph, it shall be regarded as an application for a new Accommodation Contract at the time such request is made.

Conclusion of Accommodation Contracts, etc

Article 3

1. A Contract for Accommodation shall be deemed to have been concluded when the Guesthouse has duly accepted the application as stipulated in the preceding Article. However, the contract shall not be deemed to have been concluded if it has been proved that the Guesthouse has not accepted the application.
2. When stay contract was formed by a regulation of the preceding clause, you'll pay the charge full amount of the stay period to the time of check-in time.
3. The payment shall be first applied to the Total Accommodation Charges to be paid by the Guest, then secondly to the cancellation charges and compensation in this order on the occurrence of any event to which Article 6 or 18 applies, and the remainder, if any, shall be refunded at the time of the payment of the Accommodation Charges as stated in Article 12.
4. When the Guest has failed to pay the deposit by the date required as stipulated in Paragraph 2, the Guesthouse shall treat the Accommodation Contract as invalid. However, the same shall apply only in the case where the Guest is thus informed by the Guesthouse when the period of payment of the deposit is specified.

Refusal of Accommodation Contracts

Article 4

The Guesthouse shall have the right not to accept the conclusion of an Accommodation Contract under any of the following cases:

1. When the application for accommodation does not conform to the provisions of these Terms and Conditions;
2. When the Guesthouse is fully booked and no room is available;
3. When the Guest seeking accommodation is deemed liable to conduct himself in a manner that would contravene the laws or act against the public order or good morals in regard to the accommodation;
4. When the Guest seeking accommodation is clearly determined to be carrying an infectious disease;
5. When the Guesthouse receives demands in a violent fashion or is requested to assume an unreasonable burden with regard to the Guest' s accommodations.
6. When the Guesthouse is unable to provide accommodation due to natural calamities, the malfunction of the facilities and/or other unavoidable causes;
7. When a person requesting Guesthouse accommodation is obviously intoxicated and could cause annoyance to other guests or when a person is behaving in such a manner as to be an annoyance to other guests (when prefectural ordinances are applicable); and

Right to Cancel Accommodation Contracts by the Guest

Article 5

1. The Guest is entitled to cancel the Accommodation Contract by so notifying the Guesthouse.
2. In the case where the Guest has canceled an Accommodation Contract in whole or in part due to a cause for which the Guest is liable (except for instances where the Guesthouse has requested payment of a Deposit during the specified period prescribed in Paragraph 2, Article
3. and the Guest has canceled before making payment), the Guest shall pay cancellation charges as listed in Attached Table No. 2. However, when a special contract has been concluded as prescribed in Paragraph 1, Article 4, cancellation charges shall be required only when the Guest has been informed of the obligation to pay such charges in the event of cancellation.
4. In the event that a Guest does not appear by 10 p.m. on the accommodation date (or two hours after the expected time of arrival if the Guesthouse has been notified) and has not notified the Guesthouse in advance, the Guesthouse may regard the Accommodation Contract as having been canceled by the Guest.

Right to Cancel Accommodation Contracts by the Guesthouse

Article 6

1. The Guesthouse may cancel the Accommodation Contract under any of the following cases:
 - 1) When the Guest is deemed liable to conduct or has conducted him/herself in a manner that would contravene the laws or act against the public order and good morals in regard to the accommodation;
 - 2) When the Guest seeking accommodation is clearly determined to be carrying an infectious disease;
 - 3) When violent demands and/or actions are made or carried out, or burdens that exceed the scope of reasonable requests have been made, in relation to accommodations.

- 4) When the Guesthouse is unable to provide accommodation due to natural calamities and/or other causes of force majeure;
 - 5) When the Guest seeking accommodation is deemed liable to conduct him/herself in a manner that would cause serious annoyance to other guests or behaves in such manner due to heavy intoxication or other reasons (when prefectural ordinances are applicable); and
 - 6) When the Guest does not observe prohibited actions such as smoking in bed, mischief relative to the firefighting equipment and other prohibitions of the Use Regulations stipulated by the Guesthouse (restricted to particulars deemed necessary in order to avoid the causing of fires).
2. In the case where the Guesthouse has cancelled the Accommodation Contract in accordance with the preceding paragraph, the Guesthouse shall not be entitled to charge the Guest in the future for any of the services during the contractual period that were not received.

Registration

Article 7

1. The Guest shall register the following particulars at the Front Desk of the Guesthouse on the day of accommodation:
 - 1) Name, age, sex, address and phone number (or mobile phone number) and occupation of the Guest(s)
 - 2) Nationality and passport number(if the Guest is not of Japanese nationality);
 - 3) Other particulars deemed necessary by the Guesthouse.

Occupancy Hours of Guest Rooms

Article 8

1. The Guesthouse may, notwithstanding the provisions prescribed in the preceding paragraph, permit the Guest to occupy a room beyond the time prescribed in the same paragraph. In such case, the Guest shall pay the following additional charges:
 - 1) Until 1 p.m.: 1,000JPY Per a hour
 - 2) After 1 p.m.: 100% of the room charge

Observance of House Regulations

Article 9

1. The Guest shall observe the House Regulations established by the Guesthouse, which are posted on the Guesthouse premises.

Business Hours

Article 10

1. The business hours of the Guesthouse' s services and facilities shall be indicated in the brochures provided, in-house facilities in guest rooms and notices displayed in various locations.
2. The business hours can be subjected to temporary changes due to unavoidable causes of the guesthouse. In such a case, the Guest shall be informed by appropriate means.

Payment of Accommodation Charge

Article 11

1. The breakdown and method of calculation of the Accommodation and other Charges to be paid by Guests are specified in Attached Table No. 1.
2. The Accommodation and other Charges referred to in the preceding paragraph shall be paid at the Front Desk upon request by the Guesthouse. Payments shall be made in cash or credit cards, that are recognized by the Guesthouse.
3. Once accommodation facilities have been made available by the Guesthouse, the Accommodation Charges shall be paid even if the Guest voluntarily chooses not to utilize the facilities.

Liabilities of the Guesthouse

Article 12

1. The Guesthouse shall compensate the Guest for any damage if the Guesthouse has caused such damage to the Guest in the course of its performance of, or by its non-fulfillment of, the Accommodation Contract and/or related agreements. However, this provision shall not apply in the event that such damage has been caused by a reason(s) not attributable to the Guesthouse .

Handling when unable to provide Contacted Rooms

Article 13

1. The Guesthouse shall, when unable to provide the contracted rooms, arrange accommodation of the same standard elsewhere insofar as practicable with the consent of the Guest.
2. When arrangement of other accommodations cannot be made notwithstanding the provisions of the preceding paragraph, the Guesthouse shall pay the Guest Compensation equivalent to the cancellation charges. Through such payment, the Guesthouse shall be deemed to have fulfilled its obligation to compensate for the damages incurred by the Guest. However, if the Guesthouse' s inability to provide accommodation is not the result of a cause(s) attributable to the Guesthouse, the Guesthouse will not pay Compensation to the Guest.

Custody of Baggage or Belongings of the Guest

Article 14

1. When the baggage of the Guest is brought into the Guesthouse before the Guest' s arrival, the Guesthouse shall be liable to keep it only in the case when such a request has been accepted by the Guesthouse. The baggage shall be handed over to the Guest at the Front Desk at the time of check-in.
2. As a general rule, when a Guest' s baggage or belongings are found to be left behind after checkout, the Guesthouse will wait for the owner to contact the Guesthouse and provide instructions. If there are no instructions by the owner, the Guesthouse shall turn any valuables over to the nearest police station within seven days of when they were found and dispose of other articles after one month. However, food and beverages, magazines, and the like will be disposed of the following day after checkout.

Liability of the Guest

Article 15

1. The Guest shall compensate the Guesthouse for damage caused through the intention or negligence of the Guest.

Attached Table No.1

Accommodation Charges, etc. (Ref. Paragraph 1, Article 2, and Paragraph 1, Article 12)

		Contents
Total Amount to be paid by the Guest	Accommodation	Basic Accommodation Charge (Room Charge)
	Extra Charges	Meals and Drinks Other Facilities Charge
	Taxes	Consumption Tax, Other Taxes

Attached Table No.2

Cancellation Charge for Hotels (Ref. Paragraph 2, Article 6)

Day in response to notice of contract cancellation	Two days ago	The day before	On the day until 24:00	After 24:00 and No show
The cancellation castrate for the basic hotel charges	30%	50%	80%	100%